



# Advanced Meter Infrastructure Opt-Out Acknowledgment Form

The Kerrville Public Utility Board of Trustees adopted an Advanced Meter Infrastructure (AMI) Opt-Out option for single-family residential and commercial customers. This document serves as an acknowledgment that I am the customer of record for this account, and I am requesting to opt-out of the AMI program.

I certify that I understand the following:

1. I understand that my existing meter will be replaced with a digital meter that does not have any radio transmission ability and does not perform interval readings.
2. KPUB personnel will require access to this meter to record usage monthly.
3. I will be assessed a \$20.00 monthly meter reading fee per meter, and my account will be subject to any necessary connect/disconnect fees associated with trip charges.
4. By requesting the removal of my AMI meter, I will be assessed a one-time fee of \$150.00 per meter for a non-communicating meter installation charge.

I acknowledge that by not having an AMI meter, I will not be eligible to receive any enhanced benefits that the advanced metering system provides, such as but not limited to those provided below.

- KPUB will not receive automatic outage notification or restoration verification. Failure to report outages may result in longer than normal power restoration times and reduced reliability.
- KPUB and I will not have interval data available for increased efficiency efforts and usage patterns to provide additional customer service for usage abnormalities.
- I will not have the ability to view incremental usage information through KPUB's SmartHub.
- Automated notifications of high electrical usage will not be available.

I acknowledge that the cost of opting out of the AMI system should not be subsidized by those customers participating in the AMI system. As a result, KPUB reserves the right to adjust the fees in the future in order to ensure the above fees cover all of the direct and indirect costs associated with opting out of the AMI system.

Name:	Account Number:
Service Address:	
Phone Number:	Email Address:
Signature:	Date:

By checking this box and signing above, I am requesting to opt-out of receiving a communicating AMI meter. I certify that I am the authorized customer account holder and acknowledge that a meter requiring a field visit will be installed at this address. I am aware that my account will be subject to a monthly meter reading fee per meter and any necessary future trip charges.