

# THE KPUB Energy Hub

| FALL 2021



## Public Power Week

OCTOBER 3-9, 2021

**October 3-9, 2021, is Public Power Week**, a week fully dedicated to celebrating the substantial benefits of having a public power utility in your community! Some of the most notable benefits of public power are local control, reliable service and competitive, low rates.

For Public Power Week 2021, KPUB will be hosting several fun and educational events throughout the week. **Please mark your calendars for Saturday, October 9, from 10 a.m.-1 p.m., to join us in Louise Hays Park for a free community event!** Family-friendly festivities will include bucket truck rides, arc and spark demos, pole climbing demos, line worker tool displays, complimentary food/refreshments and more.

Additional details are online at [kpub.com/publicpowerweek](http://kpub.com/publicpowerweek).





## KPUB SmarHub App

The **KPUB SmarHub app** makes paying your bills easier, reporting service issues faster and receiving important updates effortless.

**Best of all, it's FREE!**

Download on the App Store  
GET IT ON Google Play

For more information, visit  
[kpub.com/smarhub-app](http://kpub.com/smarhub-app)



## CEO CORNER



## PUBLIC POWER BENEFITS YOU

**Welcome** to our new quarterly newsletter! As part of our commitment to serving our customers responsively and efficiently, we've launched this newsletter to keep you informed about the things you care about most from the **Kerrville Public Utility Board (KPUB)**: different ways to save energy and money, our programs and service offerings, community outreach and how we are keeping our rates competitive and low for our friends and neighbors.

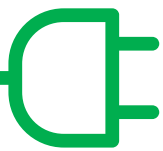
**KPUB is a public power electric utility company**, meaning we are owned by the community we serve. We aren't motivated by profits because we don't answer to shareholders—we answer to our customers.

At KPUB, we work every day to provide our community with **reliable power, competitively priced rates and world-class service**. KPUB is one of more than 2,000 public power utility companies that power the homes and businesses across the U.S. to over 49 million Americans. Being powered by a public power utility company means that **the power is in the hands of the people**. Our utility is operated with local control, and decisions about how KPUB is run and operated are made right here in Kerrville.

Our **public power story** began in 1987 when the City of Kerrville purchased the electric distribution system from the Lower Colorado River Authority (LCRA) to put the power back in the hands of local citizens. Prior to that, our community's power had been generated and sold by companies headquartered outside of Kerr County for 62 years.

This year will mark **34 years** of KPUB being your community-owned, not-for-profit electric utility company. We invite you to celebrate with us during **Public Power Week** on **October 3-9, 2021**, while we share with you all the ways KPUB is helping power a better community for us all.

Mike Wittler  
KPUB General Manager & CEO



# KPUB Plugged Into Our Community



Clockwise: Mega Food Pantry Event, KPUB Habitat Volunteer Day, KPUB Community Blood Drive (L), KPUB Canned Food Drive (R), KPUB donating box fans to the Salvation Army Social Services Office, Habitat for Humanity Volunteer Day.

## Recent projects in our community

### KUTS STRING LIGHTING

KPUB is completing various commercial-grade **string lighting pilot project phases** for Kerrville Urban Trail Systems (**KUTS**). Pictured here is KPUB completing the lighting on Clay Street (by Pint and Plow and Napa Auto Parts) for the first project phase.



### NEW EV CHARGING STATIONS

As more **electric vehicles** come onto the market, KPUB is actively planning how to incorporate customers' charging needs into our community electricity infrastructure.

KPUB added three new EV stations in 2021 for the convenience of the public at: **Peterson Health, Schreiner University & The Point Theater**



## COMMUNITY EVENTS



### KPUB Community Blood Drive

THURSDAY, NOVEMBER 11, 2021

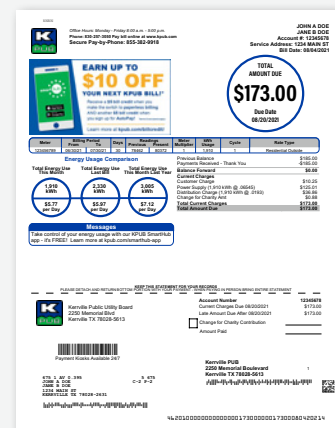
Sign up online at [kpub.com/blooddrive](https://kpub.com/blooddrive) to help save a life! This drive will be by appointment only, and walkups are not accepted. Questions? Contact KPUB's community relations department at 830.792.8250 or [abueche@kpub.com](mailto:abueche@kpub.com).



### Coat and Blanket Drive in Partnership with the Salvation Army of Kerrville

NOVEMBER 1–DECEMBER 10

Please consider turning in those extra coats hanging in the closet or your blankets collecting dust in the attic for warmth and wellness for others in need. KPUB is partnering with the Salvation Army of Kerrville to help increase community donations. Donations will be accepted in collection boxes at KPUB's main office in the foyer area at 2250 Memorial Blvd, M-F, 8 a.m.-5 p.m.

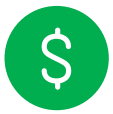


## Your KPUB bill is getting a new look!

Your electric bill should be simple to read and easy to understand. Beginning in October, your KPUB bill will have a new look—with changes we know you will love.

Learn more about the new features at [kpub.com/billredesign](https://kpub.com/billredesign).





## Save Money & Energy

Fall is here, and wintertime is right around the corner! Your heating and cooling system accounts for over half of the typical energy usage per household. Be smart with your energy usage by managing your energy consumption and electric utility bill with the following tips:

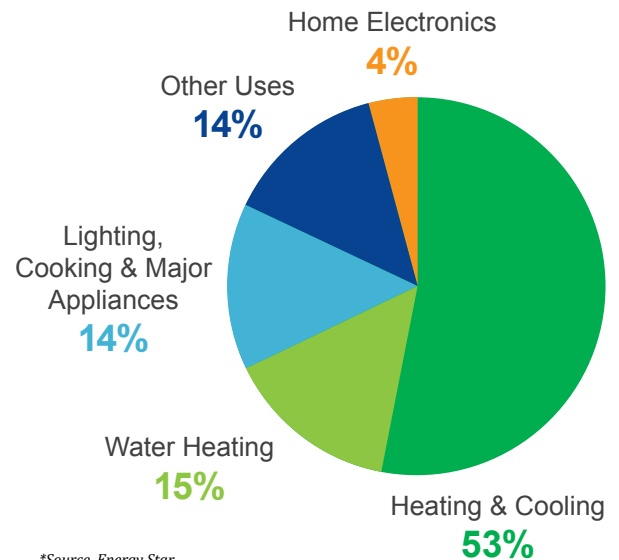
### Winter energy saving tips

- **Set your thermostat** at or below 68 degrees during colder months (especially during the night when you are sleeping or when you are not at home)
- When the sun is shining, **open your blinds and windows** to take advantage of natural heat
- **Clean or replace** your air filters monthly
- **Reverse the spin** of your ceiling fans to clockwise
- Consider a yearly **professional tune-up** of your HVAC system
- **Seal** cracks, leaks and drafts
- Use **blankets and winter clothing** for warmth
- **Close doors and vents** in unused rooms
- **& more!**

Visit [kpub.com/saveenergy](http://kpub.com/saveenergy) for more tips.



### WHERE YOUR HOME Energy dollars go



\*Source, Energy Star



### The Department of Energy (DOE)

says that you can generally

**SAVE 3%**

on your heating bill for each degree that you turn your thermostat down during the winter.

### KPUB rebates for energy-efficiency home improvements

Saving money and energy is a whole lot better with our rebate program—get paid in the form of a KPUB bill credit by making energy-saving improvements to your home!

#### WE OFFER VARYING REBATES FOR THE FOLLOWING TYPES OF ENERGY-EFFICIENCY IMPROVEMENTS:

- Attic insulation
- Heat pumps
- Central AC/furnace
- Ductless mini-splits
- Smart thermostat
- Heat pump water heater
- Pumps & motor replacements
- Shade trees
- Window replacements
- Window units

Additional details, program criteria and the application can be viewed on our website at [kpub.com](http://kpub.com) under the save money & energy tab.

**Questions?** Contact KPUB at 830.257.3050.



### 2021 KPUB Scholarship Recipients

**Congratulations** again to our 2021 KPUB scholarship recipients, Savannah Rendon (Tivy High School) and Cithlali Prado (Tivy High School)!

L to R: Mayor Bill Blackburn, Savannah Rendon of Tivy High School, Cithlali Prado of Tivy High School and KPUB Board of Trustees Treasurer, Bill Thomas



## KERRVILLE PUBLIC UTILITY BOARD

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SAFE. RELIABLE. YOURS.



L to R: **KPUB RP3 Team**—Howard Hall (*Supervisor of Field Services*), Tammye Riley (*Director of Human Resources & Safety*) and Ricardo Berrios Jr. (*Distribution Engineer*)



## KPUB Earns National Recognition as a Reliable Public Power Provider

KPUB has once again earned a **three-year Reliable Public Power Provider (RP3)<sup>®</sup> gold-level designation** from the American Public Power Association (APPA) for providing reliable and safe electric service.

KPUB joins more than 270 public power utilities nationwide that hold the RP3 designation which recognizes public power utilities that demonstrate proficiency in four key disciplines: reliability, safety, workforce development and system improvement. The designation criteria include sound business practices and a utility-wide commitment to safe and reliable delivery of electricity.



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**\$10 OFF**  
YOUR NEXT KPUB BILL!\*

Receive a **\$5 bill credit** when you make the switch to **paperless billing** AND another **\$5 bill credit** when you sign up for **AutoPay!**

\*terms & exclusions apply

Learn more at [kpub.com/billcredit/](http://kpub.com/billcredit/)