



UNDERSTANDING YOUR New KPUB Bill

You probably noticed that your KPUB bill has a new look!

Your electric bill should be simple to read and easy to understand. We recently redesigned our bill with changes that we know you will love.

Our new bill design includes a prominent section for your total amount due and due date, a new and improved energy usage comparison area and advertisements for KPUB events, programs and promotional offerings.

1 Amount due

We've made it easy to spot your total amount due and the due date —it's now circled and in large text so it's easy to find and read.

2 Account number

You'll need this to make a payment by phone or at our kiosk, enroll in SmartHub or report an outage.

3 Meter row

This area contains your meter number, billing period, meter readings, billing cycle and rate type.

4 Energy usage comparison

Follow trends in your monthly energy use and costs by comparing them to the previous month and the same month last year. You'll also see your total kWh usage and average energy cost per day for the current bill.

5 Previous and current account activity

This section shows your last account balance, recent payments, forwarding balance and your current electric charges.

6 Message

We'll fill this section with helpful information and announcements, ranging from KPUB news and programs, to energy saving tips, rebate offerings and more.

7 Payment stub

Your total charges due will be listed here and the late payment penalty amount. You can also choose to add a one-time donation to our Change for Charity program in this section. Learn more at kpub.com/changeforcharity.

8 Kiosk barcode

Scan and pay your bill at our KPUB payment kiosks using this handy barcode.

NNNN

 Office Hours: Monday - Friday 8:00 a.m. - 5:00 p.m.
Phone: 830-257-3050 Pay bill online at www.kpub.com
Secure Pay-by-Phone: 855-382-9918

2 JOHN A DOE
JANE B DOE
Account #: 12345678
Service Address: 1234 MAIN ST
Bill Date: 08/04/2021

1 **TOTAL AMOUNT DUE**
\$173.00
Due Date
08/20/2021

Meter	Billing Period From	To	Days	Readings Previous	Present	Meter Multiplier	kWh Usage	Cycle	Rate Type
123456789	06/30/21	07/30/21	30	78462	80372	1	1,910	1	Residential Outside

3

EARN UP TO \$10 OFF YOUR NEXT KPUB BILL!
Receive a \$5 bill credit when you make the switch to paperless billing AND another \$5 bill credit when you sign up for AutoPay! *terms & exclusions apply
Learn more at kpub.com/billcredit/

4

Total Energy Use This Month	Total Energy Use Last Bill	Total Energy Use This Month Last Year
1,910 kWh \$5.77 per Day	2,330 kWh \$5.97 per Day	3,005 kWh \$7.12 per Day

5

Previous Balance	\$185.00
Payments Received - Thank You	-\$185.00
Balance Forward	\$0.00
Current Charges	
Customer Charge	\$10.25
Power Supply (1,910 kWh @ .06545)	\$125.01
Distribution Charge (1,910 kWh @ .0193)	\$36.86
Change for Charity Amt	\$0.88
Total Current Charges	\$173.00
Total Amount Due	\$173.00

6

Messages
Take control of your energy usage with our KPUB SmartHub app - it's FREE! Learn more at kpub.com/smarthub-app

KEEP THIS STATEMENT FOR YOUR RECORDS
PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT - WHEN PAYING IN PERSON BRING ENTIRE STATEMENT

 Kerrville Public Utility Board
2250 Memorial Blvd
Kerrville TX 78028-5613

Account Number 12345678
Current Charges Due 08/20/2021 \$173.00
Late Amount Due After 08/20/2021 \$181.65

Change for Charity Contribution Amount Paid

8


Payment Kiosks Available 24/7

Kerrville PUB
2250 Memorial Boulevard
Kerrville TX 78028-5613

675 1 AV 0.395
JOHN A DOE
JANE B DOE
1234 MAIN ST
KERRVILLE TX 78028-2631

5 675
C-2 P-2

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