



**KERRVILLE  
PUBLIC  
UTILITY  
BOARD**

## BUDGET BILLING AGREEMENT

With KPUB's budget billing plan, you can pay the same amount each month on your electric bill. For those on a fixed income, this program is very helpful.

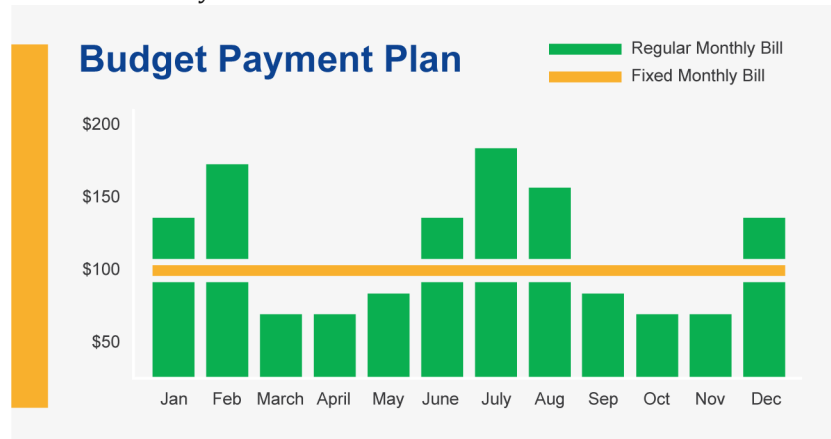
### How Budget Billing Works

**A budget amount will be calculated based on your last 12 months' average bill.**

### Plan Eligibility

**Residential customers** who have been at the **same address and have paid on time for 12 concurrent months** are eligible for this program.

Your KPUB account must have a **zero balance** before enrollment.



### Payment Adjustments

After 12 months on the budget billing plan, you will receive information about your account balance and the options available. If you have overpaid or underpaid, the balance will be rolled into the next 12-months' average.

The budget billing monthly payment may also be reviewed periodically and could adjust based upon actual energy usage. If the monthly payment plan is adjusted for significant changes in the usage history, the customer will receive a notification from KPUB of the new monthly amount. If you believe your monthly payment needs to be adjusted, please contact the KPUB Customer Service Department.

### Plan Renewal

The budget billing plan will automatically renew annually unless the customer requests to be removed from the plan. The customer can choose to stop budget billing at any time. If the customer chooses to be removed from budget billing and there is an account balance, whether it is a credit or an amount owed, it will be applied to the next regular billing of the account.

**By signing below, I understand and agree to all KPUB Budget Billing Plan agreement requirements.**

**Customer name:** \_\_\_\_\_ **Account:** \_\_\_\_\_

**Service address:** \_\_\_\_\_

**City/State/Zip:** \_\_\_\_\_

**Phone number:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**This account has been active for the past 12 months:**  Yes  No

**Applicant's signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**To return this form by email, please scan a completed copy to KPUB at [custserv@kpub.com](mailto:custserv@kpub.com).**

Questions? We are happy to help! Contact us at 830.257.3050.