

JOB DESCRIPTION

TITLE: Network Administrator **GRADE:** 9 **DEPARTMENT:** Information Technology **REPORTS TO:** Supervisor of IT Services



JOB SUMMARY:

Under general direction, provides a full range of technical support, system, network, security, and database administration responsibilities. This position requires a broad understanding of information technologies and infrastructure, hardware and software systems, and cloud-based services.

RESPONSIBILITIES:

- Network/Systems administration: assists with planning, implementing, maintaining and monitoring the network infrastructure, including hardware and software problems pertaining to LAN/WAN/Wireless. Includes vSphere, SAN, and telephony systems administration.
- Security administration: assists with planning, implementing and maintaining security systems, including network security, SIEM administration, XDR, security camera system, access system, etc.
- Provide support of vulnerability management, server patch management and second-level support for endpoint patch management.
- Work with KPUB Management, and other departments to provide technical support and assistance to users, according to business needs.
- All other assignments as directed by supervisor or General Manager/CFO.

MINIMUM QUALIFICATIONS:

- Bachelor's degree from a four-year college or university in Information Technology, Computer Science, Computer Engineering or related field preferred, or at least four years' experience in network and systems operation and support, database administration, and PC hardware and software support
- Thorough knowledge and experience with VMware vSphere and WorkspaceONE, SAN technology, Windows/Linux server environment, networking (preferably Cisco), Microsoft Active Directory, Exchange, SQL Server, Group Policy, SolarWinds. Prefer experience with electric utility information systems, such as OMS, IVR, GIS, and AMI.
- Experience with security frameworks, maturity models, etc.



JOB DESCRIPTION

- Security+, VMware, Microsoft, and Cisco certifications preferred.
- Ability to work effectively as a member of a team and establish and maintain effective working relationships.
- Ability to prioritize competing requests for service.
- Communicate effectively orally and written.
- Possess a valid Texas Driver's license and have a good driving record
- Must be physically and mentally able to perform the essential functions of the job described with or without reasonable accommodation, including being able to lift up to 50 pounds of materials.
- Bondable.

EMPLOYEE STATEMENT OF UNDERSTANDING:

THIS JOB DESCRIPTION DOES NOT CONSTITUTE AN EMPLOYMENT AGREEMENT BETWEEN KERRVILLE PUBLIC UTILITY BOARD (KPUB) AND THE EMPLOYEE. Nothing in this position description restricts KPUB's ability to assign, reassign or eliminate duties and responsibilities of the job at any time.

I HAVE READ AND RECEIVED A COPY OF THIS JOB DESCRIPTION.

Employee's Signature

Date:

Employee's Name (Please Print)

Current Job Title

This signed job description will be placed in your personnel file.

Reviewed By/Title: Robby McCutcheon, Director of IT **Approved By/Title:** Tammye Riley, Director of Operations **Last Revised Date:** April 22, 2024

Date Issued: August 16, 2017