Energy Efficiency Rebate Application

Window Replacement

Program Dates: October 1, 2026 – September 30, 2027

As a not-for-profit utility company, helping you save energy and money is important to us! Each year, KPUB offers our Energy Efficiency Rebate Program for our customers making any of the energy-saving improvements listed below.

Please note that these rebates apply only to home improvement or retrofit projects. Applications and installation must be made within the program dates provided above and meet all the eligibility terms and conditions listed.

Questions? We are happy to help. Please contact us at 830.257.3050 or **energy@kpub.com**.

KPUB Account Holder Information

Account Number:

Account Holder Full Name:

Installation Address:
City/State/Zip:

Mailing Address:
City/State/Zip:

Email: Phone:

How did you learn about this program? ☐ Event ☐ Contractor ☐ Friends/Family ☐ Mailer/Bill Insert ☐ Utility

I am a: ☐ Owner/Occupant ☐ Owner/Non Occupant ☐ Renter

Unless the optional payment release section is completed on page 2, authorizing payment to a third party, the rebate will be made in the form of a credit on your electric bill. The account holder is responsible for accuracy. Submission of a current W-9 during the program dates above is required for payments to contractors.

Installing Contractor Information

Contractor Company Name:

Contact Name:

Mailing Address:
City/State/Zip:

License Numbers:

Permit Number:

Install Date:

Email: Phone:

Optional Payment Release

Complete this section ONLY if the rebate payment is to be paid to a third party. I, the KPUB Account Holder, authorize KPUB to send the energy efficiency rebate payment to the third party named below. I understand and acknowledge that I will not be receiving the rebate payment directly and that my release does not exempt me from adhering to all the program's terms and conditions.

Check Made Payable to:

Third Party is my: ☐ Landlord ☐ Other:

Third Party Company Name:

Contact Name: Contact Phone:

Mailing Address:
City/State/Zip:

Account Holder Signature: ✗ Date:

Terms & Conditions

1. **Eligibility:** The rebate project must be completed for a KPUB account holder within the KPUB service area. Rebate will not exceed the cost of the project. Rebate maximums are per account.
2. **Project timeline:** Applications and supporting documents must be filed within the fiscal year listed on page 1.
3. **Application submission:** Applications must be submitted one of two ways:
   1: Email to: **energy@kpub.com** or
   2: Mail to **Energy Efficiency Dept, 2250 Memorial Blvd, Kerrville, TX 78028.**
4. **Completed application:** A complete application must be signed by the account holder and includes pages 1 and 2 of this document along with any other pages from the application needed to apply for all eligible rebates.
5. **Required documentation: any missing documentation will delay processing.** Contractor's invoice/purchase receipt must be provided and show model number and serial number of all equipment installed.
   - **Central air and heat pump rebates: this requires an AC, Heating & Refrigeration Institute (AHRI) certificate.**
   - **For insulation rebates: the invoice must include square footage of work area.**
   - **For windows: include copies of each windows specifications that states area or window dimensions.**
6. **Photos must be submitted:** Please included photos of the installation (which can potentially serve in lieu of an on-site inspection). The rebate must be properly verified through photos or on-site inspection for an approved payment.
7. **Payment process:** Once completed paperwork is submitted, rebate payments are usually made within 4-6 weeks. All rebates will be applied as a credit to your electric bill unless 3rd party payment is authorized. KPUB reserves the right to refuse payment if the account holder or contractor violates program terms and conditions.
8. **Program discretion:** Rebates are available and processed on a first-come, first-served basis. Rebate amounts and offerings are subject to change or termination without notice at the discretion of KPUB. This program is subject to change or cancellation without notice.
9. **Disclaimers:** KPUB is not responsible for any damage, injury, loss, or liability of any kind arising from or related to the improvements covered by the rebate or the installation thereof. KPUB does not endorse any particular manufacturer, product, supplier, or contractor and does not expressly or implicitly warrant the performance of any equipment or any contractor's quality of work.

Customer Required Signature

Under penalty of perjury, I certify that the above declaration is true and correct; and **I understand and acknowledge that the information is subject to audit and investigation by KPUB, and a site visit/audit for rebate eligibility may be required prior to payment of the rebate.** The site visit/audit is for record purposes only and does not guarantee the quality of the work performed. I have read and agree to the program's terms and conditions. I also understand and acknowledge that submission of this application does not guarantee qualification for a rebate. The program will end when funds are depleted.

Account Holder Signature: ✗ Date:

Rebate Application and Requirements

Requirements: Windows must have a U-Factor of less than or equal to 0.35 and Solar Heat Gain Coefficient (SHGC) of less than or equal to 0.25. Invoices must include the following information: Window manufacturer, model, size, U-Factor and Solar Heat Gain Co-efficient (SHGC) for each window installed. Applications must be signed by the account holder. Attach an itemized and dated invoice from the contractor along with your application form and supporting documents.

Window Replacement

Qualifying Product: Window Replacement	Date installed:
Brand:	
Type of Windows (i.e. wood, vinyl) New window type:	Existing window type:
U Factor:	Solar Heat Gain Coefficient:
Qty (Number of Windows Replaced):	Qty (Total Square Feet):
Rebate*: $2.00/ sq ft	Rebate Calculated:

Rebate Specifications & Documentation:

Windows must be new and installed per manufacturer's installation requirements. Windows must have a U-Factor of less than or equal to 0.35 and Solar Heat Gain Coefficient (SHGC) of less than or equal to 0.25. Windows must be National Fenestration Rating Council (NFRC) rated. Garages and other non-living areas do not qualify. This rebate does not apply to new construction. KPUB reserves the right to inspect all windows to verify completion and efficiency ratings.

***Rebate Maximum is $500.**